



Working Smarter
shouldn't take
so much energy

Logica – at the forefront of smart metering

- Our SmartMap is an interactive graphical system to help you navigate the smart metering landscape (www.logica-smartmap.com)
- Logica's Smart Office helps suppliers to understand and service their customers better through new smart retail products
- The social contribution made by our work on smart metering has been recognised by Britain's Chartered Institute for IT
- Our Smart Metering for Dummies book explains the benefits to a wider audience

GET SMART ON METERING: THE INNOVATION STORY

Background

Logica has been at the forefront of the smart metering revolution ever since it was just an idea. Now, smart meters – and, to a lesser extent, smart electricity grids – are used around the world. But different economic and social circumstances, as well as different legal and regulatory regimes, mean there is no one-size-fits-all way to deliver the benefits of smart metering technology.

In Great Britain, the government told energy retailers that they must roll out smart meters to all domestic customers by 2020. A new body, independent of individual energy retailers, is likely to be established to manage all smart meter communications. A period of market design and consultation is under way to put in place the essential infrastructure that will underpin smart metering.

Potential consumer benefits are key to the business case for smart metering. To provide clear direction in such a complex and fast-changing environment, Logica's Smart team in the UK has developed new ways to demonstrate, deliver and communicate the potential of smart metering.

OUR APPROACH

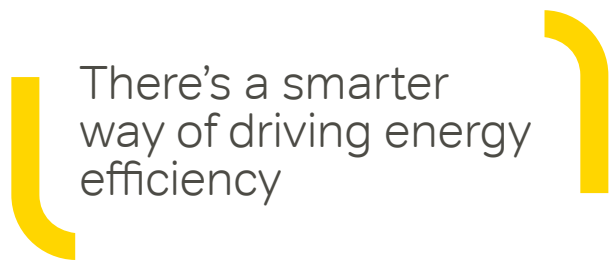
Smart Meters - we've written the book

Smart Metering for Dummies is a short book that tells the story of smart metering in the easy-to-understand format made popular by the For Dummies series. One of our most-requested publications, its case studies have helped our customers to communicate the benefits of smart metering to a wider audience within their organisations. We're now working on a second volume, Smart Grids for Dummies

SmartMap

Building on Smart Metering for Dummies, our SmartMap is an interactive, graphical system that illustrates the components of the smart metering infrastructure. Highlighting what producers and distributors need to do to interact with consumers, it helps stakeholders to understand the smart landscape and identify areas relevant to their own organisations.

A special notes feature allows the SmartMap to be adapted to reflect an organisation's unique approach and to communicate smart strategy to employees.



There's a smarter way of driving energy efficiency

Smart Office

Key stakeholders in the roll-out are the energy retailers, who will need to differentiate themselves in a smart market. To help them, Logica has created the Smart Office, an automated environment within which energy retailers can service customers using smart retail products.

It allows energy retailers to construct new processes quickly by combining new smart meter functionality with existing back office functions. Smart Office is product-agnostic, so it can be delivered on a variety of platforms and applications – it can be used within a energy retailer's existing IT estate or provided as an on-demand service.

In developing the Smart Office, Logica has worked closely with leading product vendors including SAP, Microsoft, eMeter, OSIsoft, Cordys and QlickTech. We have launched a Smart Office service that allows energy retailers to get to grips with this technology during existing or extended smart metering trials.

The unique ways in which our UK team have explored and explained the benefits of the smart world has been a major factor in ensuring that Logica is at the forefront of thought leadership in smart metering and the smart world.

Logica is a business and technology service company, providing business consulting, outsourcing, systems integration, and professional services. Its value for clients lies in successfully integrating people, business and technology and delivering in a cost-effective manner. It is committed to long term collaboration, applying insight to create innovative answers to clients' business needs. Logica's 39,000 people work with around 10,000 clients around the world, including many of Europe's largest businesses.

Logica is listed on both the London Stock Exchange and Euronext (Amsterdam) (LSE: LOG; Euronext: LOG). More information is available at www.logica.com

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