



ARM INTEGRATED SUITE UNIFIES THE BUSINESS PROCESS

ARM Components

- Work Manager
- Asset Manager
- Resource Manager:
 - Scheduler
 - Optimizer
 - Appointment Maker
- Field Manager
- Performance Manager
- System Manager

THE CHALLENGE

Corral disparate work and resource processes. Optimize execution and field activities. Unify data management. Integrate existing assets quickly and cost-effectively.

OUR ANSWER

Logica's Asset & Resource Manager (ARM) Suite is a fully integrated and cohesive real-time work management solution. ARM Suite encompasses all aspects of work initiation, scheduling, dispatch, and reporting to reduce costs and improve productivity.

Our competitors partner with other vendors to service an enterprise. But this approach results in a series of point solutions and can cost more to implement and maintain. With the integrated ARM suite, Logica customers run their operations as a unified business process, with one view of the work to be scheduled and performed.

ARM's workflow engine feeds tasks smoothly from one user to the next, providing notices by email, fax, and text. Our automated schedule Optimizer produces the lowest cost work schedule while observing hundreds of configurable constraints.



The ARM Field Manager is a market-leading solution for enterprise emergency, service, maintenance and construction work. It empowers field crews to perform traditional office-based tasks with the capacity to include GPS mapping and street-level routing to direct them to the next job efficiently.

Finally, all ARM implementations and upgrades are backed by Logica's reputation for on-time, on-budget deliveries. With nearly 40 years of experience in integrated business solutions, we have earned the respect of customers worldwide for our unique set of best practices. When you're ready for an innovative answer to your enterprise needs, choose ARM Suite – the only integrated solution.

Logica's ARM Suite includes:

- Work Manager – A work management solution that provides a single business platform for initiating, tracking, designing, scheduling, reporting and closing all types of work.
- Resource Manager – Managing your resources, whether human or otherwise, is a company's greatest expense. To do it right, you need tools that gain efficiencies while improving your enterprise visibility and control.
 - Scheduler – A manual and automated scheduling system that optimizes resource and travel costs for complex multi-crew, multi-task and multi-day work.
 - Optimizer – A continuous scheduling and dispatch algorithm that examines hundreds of constraints including unplanned events, work type, crew qualifications, location and priority.
 - Appointment Maker – A real time picture of existing demand and crew availability that identifies available times and their associated costs.
- Asset Manager – A single registry that unifies all asset data to facilitate compliance tracking, maintenance management, asset planning and asset risk management.
- Field Manager – A complete mobile workforce management solution that enables wireless dispatch, real-time updates and back-office functions in the field.
- Performance Manager – A business intelligence module for data analysis, reporting and performance monitoring with richer functionality than the traditional data warehouse.
- System Manager – An embedded configuration, security and integration platform that acts as the heart of Logica's ARM Suite and other systems.

WHY WORK WITH LOGICA?

We have a flexible, collaborative culture. Our innovative, practical solutions are tailored to client needs. We deliver a blended service model that combines local knowledge with global resourcing. We engage our clients on all levels. We pioneer technology across industries in recognition of the world beyond IT. And, we create new ways for clients to succeed. Our goal is to be brilliant together with you.

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Logica is a business and technology service company, employing 41,000 people. It provides business consulting, systems integration and outsourcing to clients around the world, including many of Europe's largest businesses. Logica creates value for clients by successfully integrating people, business and technology. It is committed to long term collaboration, applying insight to create innovative answers to clients' business needs.

Logica is listed on both the London Stock Exchange and Euronext (Amsterdam) (LSE: LOG; Euronext: LOG). More information is available at logica.com.

The company is a public company incorporated and domiciled in the UK. The address of its registered office is 250 Brook Drive, Green Park, Reading RG2 6UA, United Kingdom.

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