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LOGICA WINS HR ADMINISTRATION OUTSOURCING CONTRACT WITH CHANNEL 4

Logica was awarded a contract with Channel 4 to support their employees with an outsourced HR administration and payroll service for the following five years.

“Logica has a proven track record in delivering new and innovative ideas to improve our processes and achieve greater efficiencies that align with our business and technology strategies. We believe that with Logica’s consistent level of support and delivery we will achieve our business aspirations.”

Gemma Dowson, Senior IT Project Manager, Channel 4

THE CHALLENGE

Channel 4 made the decision to outsource its HR administration as part of a company-wide programme to reduce costs and streamline its operations. The contract builds on an existing 17 year relationship with the company.

OUR ANSWER

We implemented Oracle’s payroll application and integrate it with the company’s existing Oracle HR system to achieve a single and unified HR systems solution. We also managed the transition from the current bureau payroll service it provides to Channel 4, to a fully managed service. The new contract will also see Logica manage approximately 25 of Channel 4’s transactional HR processes such as joiners and leavers, employee changes and absence administration.

The implementation was phased over several months with the service going live in April 2009. Benefits include:

- Cost savings and increased efficiency through more automation across HR and Finance
- Minimal up-front investment and switching fixed costs or variable costs
- Single source for employee data, reduced duplication of effort and manual intervention
- Comprehensive reporting to facilitate better employee information
- Leverage existing investment in Oracle HR and fit with future technology strategy
- Scale service up or down quickly to cope with changing business dynamics.

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“We are delighted to be working in partnership with Channel 4. This partnership demonstrates the trust that our customers continue to place with us in being an extension of their company. Within the current economic climate, it is essential that clients can depend on service providers to deliver the flexibility in the way services are procured and financed. Our pay-as-you-go model is designed to provide a rapid return on investment for our clients, particularly when we can leverage their strategic enterprise platform, in this case, Oracle. This helps them to see a clear business case to continue to invest in those areas that help them get the best out of their most valuable asset – their talent.”

Patricia Taylor, UK Director of BPO, Logica

WHY LOGICA

We provide payroll outsourcing and HR services to more than 850 organisations, across a range of platforms including SAP, Oracle and the company's own developed solutions. This latest contract follows other recent HR and payroll outsourcing contracts with KPN, Martinair and PwC.

Logica is a business and technology service company, employing 39,000 people.

It provides business consulting, systems integration and outsourcing to clients around the world, including many of Europe's largest businesses.

Logica creates value for clients by successfully integrating people, business and technology.

It is committed to long term collaboration, applying insight to create innovative answers to clients' business needs.

Logica is listed on both the London Stock Exchange and Euronext (Amsterdam) (LSE: LOG; Euronext: LOG). More information is available at www.logica.com

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