



It's a win-win situation

**“We’re seeing a real demand for BPO pay-as-you-go services from current and potential customers. Many organisations will now find that they can positively change the way they deliver HR and payroll services to their employees.”**

Patricia Taylor, UK Director of BPO, Logica

## LOGICA WINS BPO PAYROLL CONTRACT WITH PRICEWATERHOUSECOOPERS LLP

This deal marks the first of its kind for Logica since we announced our partnership with Oracle to offer Oracle Human Capital Management (HCM) as part of our own outsourced HR and payroll service.

### THE CHALLENGE

Logica won a contract with PricewaterhouseCoopers LLP to provide a pay-as-you-go BPO (Business Process Outsourcing) bureau payroll service for 18,000 employees and pensioners.

### OUR ANSWER

We ran the service on an Oracle HCM platform using our secure hosting environment ODIS (on demand infrastructure service). The pay-as-you-go model removes the need to pay a traditional, upfront software licence fee. The service was rolled out in December 2008 and interfaced with the firm’s existing HR and Finance systems. The Oracle system allowed the PWC team to run error tracking and advance checks on payroll rather than having to wait until the end of each month. Importantly, it also enabled them to run a management dashboard to evaluate the pay roll in line with the overall business, and allow them to run workflows and self-service email generation.

**“We will work closely with PwC to manage the project and will ensure that the service delivers to expectations and has the flexibility to move with them as their business requirements change,** said Patricia Taylor, Director, Logica

### WHY LOGICA

Logica has consultants with in-depth knowledge of not only Oracle but also SAP, Peoplesoft and Vebnet. It means that Logica can run the oracle software in tandem with the existing services, and advise on how to futureproof the systems. We also provide payroll outsourcing and HR services to more than 850 organisations across a range of platforms.

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Logica is a business and technology service company, employing 39,000 people. It provides business consulting, systems integration and outsourcing to clients around the world, including many of Europe's largest businesses.

Logica creates value for clients by successfully integrating people, business and technology. It is committed to long term collaboration, applying insight to create innovative answers to clients' business needs. Logica is listed on both the London Stock Exchange and Euronext (Amsterdam) (LSE: LOG; Euronext: LOG). More information is available at [www.logica.com](http://www.logica.com)